

WHAT TO DO AFTER BUYING YOUR TOUR?

1



PICK-UP

Check your mailbox or the message box of the agency platform on where you purchased your ticket to know the hour and the place of the meeting point.

2



TOUR TIME

You must be 10 minutes early at the assigned location. Questions?
Call MX 998-883-3143 / US-CAN
1-855-326-0682

3



OUR GUIDES

They will wear red T-shirts with the Xcaret Experiences logo on the back. They will say aloud the name of the park/ tour.

4



IDENTIFY YOURSELF

Present your voucher with a photo ID to the guide.

5



FIRST STOP

If you are in Cancun, our first stop will be at the transfer center to be reassigned to a bus/van to take you to the park/tour (when is required).

6



DROP OFF

You should pay attention to the instructions and recommendations of the guides. They will indicate the return schedule



7

HAVE FUN

Enjoy an unforgettable experience!

CONTACT:

Tel: MX 998-883-3143 / US-CAN 1-855-326-0682

E-mail: confirmation@xcaret.com