



Nagoya Railroad
【Airport Ticket】 Usage Site Manual

Creator	LINKTIVITY
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Contents

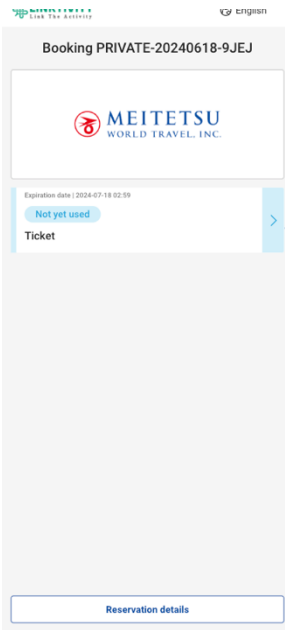
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Usage Instructions (For Ticket Purchaser)

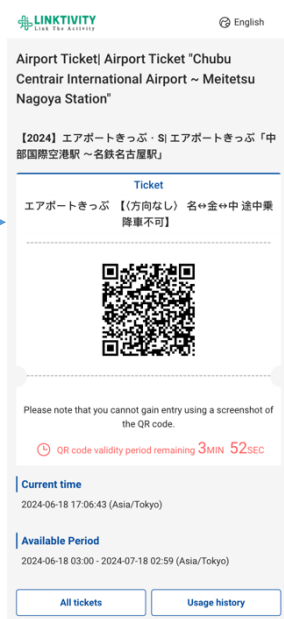
Instructions on how to use it for the purchaser.

Procedure for Use

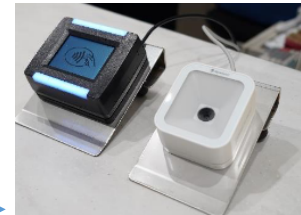
① [Open the usage site](#)



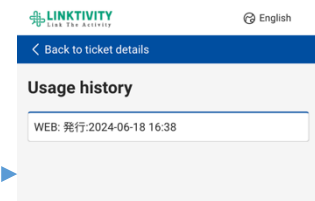
② [Display the QR Code](#)



③ Use of QR
Scan with a QR code reader



④ [View usage history](#)



Open the Usage Site

Please access the site using the voucher you received upon purchase.



If you encounter a request for a one-time password while accessing the site, please refer to the "[About One-time Password](#)" section


Display the QR Code

The site's main screen displays purchased tickets. Selecting a ticket shows a QR code, which updates every 5 minutes. **Avoid saving screenshots**; display the QR code directly from your mobile device when using it.



View Usage History

The usage history will show the time you made the purchase, the location where you used it, and the time.

English

[Back to ticket details](#)

Usage history

金山: 出場:2024-03-25 10:05
名鉄名古屋: 入場:2024-03-25 09:49
WEB: 発行:2024-03-22 14:09

About One-Time Password (OTP)

The site may require OTP to prevent access from unauthorized parties.

What is OTP

This password can only be used once, mainly for logging in and authorizing transactions. It helps protect against unauthorized access and hacking.

Approval can be completed through SMS, email, approval applications, etc. However, the sites we use primarily utilize OTP notifications via email.

When OTP is Required

OTP will be requested if the site is accessed from a different environment than the first time the site was accessed. For example:

Example 1: Viewing the site on a computer and then displaying it on a mobile device when actually using it.

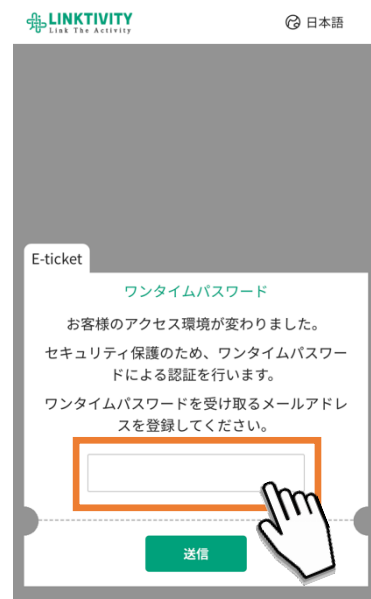
Example 2: Changing the mobile device used to access the website.

When Prompted for OTP...

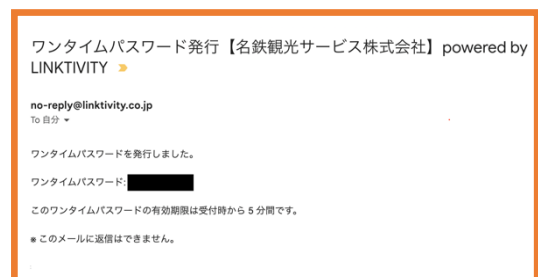
Please follow the steps below to enter the OTP:

- ① Send OTP: Enter the email address to receive the OTP and press the send button.

Once the OTP is authenticated and the site you are using is displayed, an OTP will be sent to the email address you entered. This email address cannot be changed, so please enter your email address.



- ② Check the OTP: Please check the email you received. If you can't find it, it may have been categorized in your spam folder or junk mail, or the email address may need to be corrected. Please reopen your site and try again by entering your email address.



③ Enter OTP: Please input the OTP from the email you received and press the confirmation button. If there are no errors in the input, it will be displayed.

Please enter the OTP within 5 minutes of issuance. After 5 minutes, the issued OTP will become invalid. If it becomes invalid, please resend the OTP using the resend button.



Q & A

When I opened the site from the email, I was asked to enter the OTP. Since then, I have been using an email app. I closed the app and checked the OTP, and when I opened it again, the OTP was requested again.


When you access the site within your email app, the OTP issued by the site may not be accessible.

As a solution, please try the following:

1. Press and hold the email link, then select "Open in browser" from the pop-up.
2. Change settings:

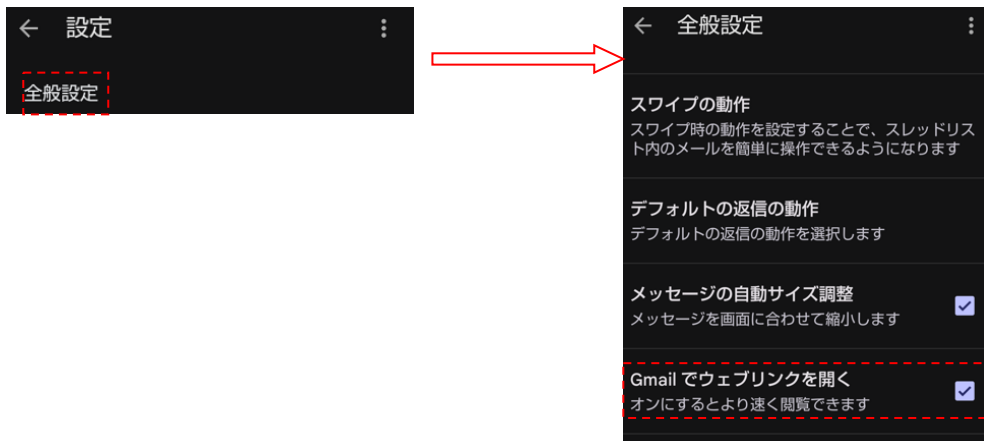
Your email app may be configured to open links within the app itself.

In Gmail, you can check and modify this setting as follows:

- 1) Press  to access settings.




2) Navigate to General Settings and uncheck "Open web links in Gmail."

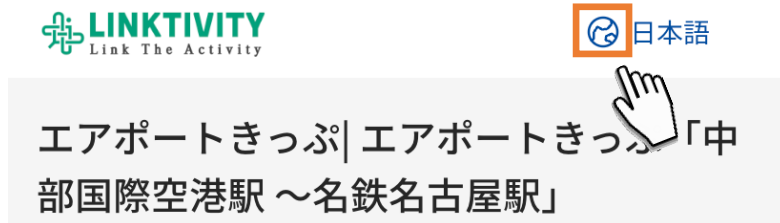


Language switching

You can switch the language of the site you are using to:

- 日本語
- English
- 简体中文
- 繁體中文
- 한국어

To switch languages, tap the icon  at the top right of the screen and select your desired.



- *The usage history is displayed only in Japanese as it is referenced by station staff.
- *Reservation details are shown only in the initial language, with some written in Japanese.