

1. Terms and Condition

- The recruiting and design of the tour occurs by the travel agency, registered no.2-274 by Okinawa, the Cerulean blue corporation (The agency from now). The customer would make a contract with Cerulean blue.
- The agency would make a contact and manage the services related to transportation, accommodation and other travel services according to the schedule that the customer made.
- The context and the condition of the tour would be followed the schedule, plan, and policy the agency made.

2. Apply for a travel

- Please register the form and the make a payment for the booking. The deposit will be dealt with as a travel and cancel fee.
- The agency takes over the booking via the internet, telephone, etc. In this case, the customer would get the information about the booking and should have to register the application form and the make a payment by the due date.
- The agency and the consignment sale agencies take over the booking via telephone, mail, fax etc. In this case, the booking would not be confirmed until the customer hands out the application form and make a payment. (The reservation only available during the business hour, the reservation registered after the business hour would be taken care the next day.) In case the payment not being completed, the contract would be automatically canceled.

The travel fee	The deposit
Under ¥20,000	up to over ¥ 5000 travel fee
Under ¥50,000	up to over ¥ 10000 travel fee
Under ¥100,000	up to over ¥ 20000 travel fee
Over ¥100,000	up to over 20% travel fee

However, about the specific period or course, it would be dealt with as the policy at the homepage or the pamphlet.

4. The policy of customer wants to make a contract via the communication agreement, would be no.3(2), no.13 and 18(2).

3. The valid period of contract

- The contract valid when the agency gets the consent and the contract fee from the customer. The basic policy is under below.
- In the case, the customer visits shop (and visit sales by our sales representatives), we

have accepted the contract and when we received the deposit of no. 2 (1).

- In the case of reservation of a contract by phone etc., the booking will be confirmed when the deposit has paid of no. 2 (1) from the customer by the third day from the day when we notified of acceptance of reservation.
- The communication agreement is established when we issue notification notifying the conclusion of an agreement. However, in case the contract made by the application of the contract by e-mail, fax, the agreement will be established when the notice arrives at the customer.

4. Application conditions

- In case those only under the age of 18 are participate to the tour, a consent of the guardian (legal representative) is required.
- In case those under the age of 15 are participate to the tour, they need to be accompanied with their guardian.
- Regarding traveling for specific passengers or traveling with a specific purpose, we may refuse applications when the age, qualifications, skills and other conditions do not match with the conditions designated by the agency.
- Those who have disabilities in the body, those who hurt their health, those who are pregnant, those who use assistance dogs, accompanied by carers, and those who need special consideration such as wheelchair, please inform the agency. The agency will respond to this within the range possible. In this case, we may ask to submit the medical certificate of a doctor or accompanying assistant or accompanying person for a safe and smooth traveling. Also, the application could be declined. In addition, we may refuse application. In addition, based on those offer the charge be required to the customer.
- In addition, we may decline the application when there is inconvenience for our company's business.

5. Application by contract manager

- When a representative customer of make a contact with the agency, the agency presumes that all the rights of contract upon to contract the representative. And the contract trade will be conducted by the representative.
- The contract manager must submit the list of the constituents to the agency before the day specified by agency.
- The agency has no responsibility or any obligation that the contract managers would owe to the constituent or are expected to bear the future.

- In case the representative does not accompany the group, the agency will regard the constituent who has been appointed in advance by the representative.

6. Confirmation Issue (Confirmed Documents)

- In the case the agency cannot describe the schedule of the trip in the contract document, the agency will deliver the confirmation to the customer at least the day before the trip start date. Also, even before issue date we will explain the arrangement situation.

7. Application of payment and the expire date

- The additional fee means the travel fee added to the basic travel fee, such as selection of air mail, aircraft class, accommodation facility designation etc.
- The travel fee would be the standard of calculation as the contract fee of no. 2 (1), the cancellation fee of no. 15, the penalty fee of no. 14 (1) and as the change compensation of no23 (A).

The method of calculation of travel fee on recruitment advertisements, pamphlets and homepage is the amount displayed as travel fee + the amount displayed as an additional fee – the amount displayed as discount price.

- The price of the travel fee (the remaining amount ruled out the deposit) should be paid within 14 days before from the day before the trip starts. However, if you apply after 13 days from the day before the trip starts, you will be charged the full amount at the time of application.

8. What is included to the tour

- Taxes and service fees such as accommodation expenses, meal fee, consumption tax etc., facility use fee (in case use the airport) and transportation fee (unless otherwise noted, the flight considered as an economy seat) especially the fee stated in the travel schedule.
- Tour operator expenses etc. of the course accompanies tour operator.
- Other expenses stated as the included in travel fee on each course.

9. What is not include in the tour

Other than the no.8th list, is not included in the travel fee. There are some examples.

- Excess baggage fee (the weight, volume, over number of minutes over the rules).
- The expenses that not included to the course such as food and beverage charges, personal property such as cleaning fee, telephone fee etc.

- Optional plan · Optional tour only for those who wish to participate.

10. Change of Contract Contents

- When it occurs the natural disaster, the cancelation of the tour, order by the public off, and other delays, change etc. and any other reasons that the agency cannot be involved promptly, the travel explains the reason why the cause beforehand to the customer for the safe and smooth implementation of the travel. And after the explain, the agency changes the schedule. However, when the situation would urgent, the agency contact the customer after the changing.

11. Changing the price

- If the fare and charges are increased or reduced significantly beyond the normally assumed extent due to a significant change in the economic situation etc., the agency could change the price
- When the price increase pursuant to the no.(1), the agency will inform customers before 16 days prior to traveling from the day before the trip date.
- When the agency reduces the price by this list no. (1), the agency will reduce travel fee only by the reduction amount of fare.
- In case an increase or decrease in expenses due to a change in the contents occurs, based on List no. 10, the agency may change the travel fee.
However, an increase would exclude when due to a shortage of seats, rooms, and other facilities of transportation, accommodation organizations.
- In the case where the travel fee is different on the basis of the number of people using transportation/accommodation agencies etc., the agency will change the travel fee when the number of users changed after the contract. Regardless of the reasons attributable the agency has.

12. Customer Replacement

- The customer can hand over the contractual position to a third party in advance with the consent of the agency. In this case, you will be required to pay a fee for the prescribed amount. In addition, the assignment of the position on the contract valid when the agency gave the consent. Please note that due to reasons such as not being able to change to air mail and the name, the agency may refuse to replace.

13. Cancellation of contract by customer (Before the start of travel)

- The customer can cancel the contract at any time by paying the cancellation fee specified in paragraph 15 to us. However, acceptance of the contract cancellation request will be within the business hours of our company who applied (The incoming facsimile, e-mail etc. received after the business hours will be accepted the next business day). In the case of canceling a telematiation contract, we receive payment of cancellation fee without card signature of prescribed voucher.
- The customer may cancel the contract without payment of cancellation fee before the start of travel based on no. (1), in the following cases.
- When the contract content has been changed by the Company. However, only when the change is in of the table no.23.
- When the travel fee is increased based on no. 11 (2).
- When the safety and smooth implementation of travel may be impossible. Or when the event of natural disasters, warfare, riots, suspension of provision of travel services such as transportation and accommodation agencies, orders of government officials or other reasons.
- When the agency does not deliver information to the customer by the deadline of no.6.
- When it is impossible to carry out a trip according to the travel schedule that stated in the contract document due to reasons attributable to the agency.

14. Canceling the contract by the Company (before the start of travel)

- If the customer does not pay the travel fee by the deadline of no. 7 (6), the agency may cancel the contract on the next day. In this case, you will be charged a penalty fee equal to the cancellation fee.
- In the following cases, the agency may cancel the contract after explaining the reason to the customer.
- When it turns out that the customer does not meet the company's predefined sex, age, qualification, skill and other traveling participation conditions.
- When the customer is deemed unable to endure the travel due to illness, absence of necessary caretaker or other reasons
- When it is deemed that the other customers get inconveniences or is likely to hinder the smooth group tour.
- When the customer asks a burden beyond the reasonable range for the contract contents.
- When the number of customers does not meet the minimum number of persons stated on the contract document. In this case, we will inform the customer that we will stop

traveling by 14 days prior to traveling from the day before the trip start date.

- When travel conditions specified by the agency in advance are not fulfilled.
- When it's impossible to carry out the travel by following reasons. In the event of disasters such as natural disasters, warfare, riots, transportation services such as travel services, orders of government officials or any other reasons that the agency can not engage in.
- When we cancel the contract based on no. (2), we will refund the full amount of travel fee (or application fee) that we have already received from the customer.

15. Cancellation fee

- In case of canceling the contract due to customer's convenience after the contract is established, you will be charged a cancellation fee at the following rate for each customer for travel fee. In addition, if some customers cancel the contract due to the participation of more than one person, the difference price for changes in the number of people (per one room and one room) of transportation / accommodation organizations etc. from participating customers Respectively.

Cancellation date	Cancellation rate
Up to 21 days ago from the day before the trip start date	free
From 20 days to 8 days ago from the day before the trip start date (For day trip, ten days in advance)	20%
From 7 days to 2 days ago from the day before the trip start date	30%
From the day before the trip start date to the day before the trip start date	40%
From the day before the trip start date to the day of travel start date (excluding f)	50%
After the start of the trip starting from the day before the trip start date or no contactless join	100%

Also, when changing part of the course during departure date · course · use · accommodation facility etc. will be subject to the above cancellation fee. However, if the deadline stipulated by the Company is stated in the "cancellation fee etc." of the pamphlet, it cannot be changed after the deadline.

The cancellation fee based on the above cancellation rate is also separately applied to the optional plan based on the use date. However, the cancellation fee after starting the trip will be 100%.

16. Cancellation of contract by customer (after the start of travel)

- If you do not receive a part of the travel service due to customer's convenience, or if you leave from the way, we regard it as abandonment of the customer and will not refund anything.
- If the customer is unable to receive the travel service stated on the contract document regardless of the reasons attributable to the customer after the start of the trip or when the Company informs that fact, paragraph 12 (1) Regardless of the provisions of paragraph (1) of the preceding paragraph, we can cancel the contract of the part which we are unable to receive without paying the cancellation fee. In this case, the Company may cancel the cancellation fee, penalty fee or other expenses already paid for the travel service that it has become impossible to receive, or expenses to be paid in the future (only when it is not due to the reason attributable to the Company) We will refund the deducted amount to the customer.

17. Cancellation of contract by our company (after the start of travel)

- In the following cases, the Company may cancel the part of the contract by explaining the reason to the customer even after the start of the trip.
- When the customer cannot tolerate the trip due to illness, absence of necessary carers or other reasons.
- Violation of our instructions by tour operator, local staff or other persons to safely and smoothly carry out the trip, discipline of group behavior by violence or intimidation against these persons or other travelers accompanying such When it disturbs and hinders the safe and smooth implementation of the trip.
- Cancellation of provision of travel services such as natural disasters, warfare, riots, transportation and accommodation agencies, cases where orders from government officials or other events that the Company could not engage occurred, continuing travel became impossible When.
- Even when we cancel the contract under the provision of this paragraph (1), the Company's obligation on the travel service already provided by the customer shall be paid in full. We will refund the cancellation fee, penalty fee and other fees already paid for the travel service for which the customer has not yet received the travel fee, or less the fee that we must pay from the travel fee.
- When we cancel the contract pursuant to the provisions of this section (1) – (1), (1) – (3), we will arrange necessary arrangements for returning to the departure place according to customer's request. All expenses required in this case will be borne by the customer.

18. Refund of travel fee

- When the amount to be refunded to the customer arises due to the reduction of the travel fee pursuant to the provisions of paragraph 11 (3) to (5) or the cancellation of the contract under the provisions of paragraphs 13 to 17 , In the case of refund by cancellation before the start of travel, within 7 days from the day following cancellation, in case of refund by cancellation after the start of travel, within 7 days from the day following cancellation shall be counted from the day following the travel end date stated on the contract document We will refund the amount to the customer within 30 days. Provided, however, that it is necessary to submit the coupons to the Company, etc. at the time of refund after delivery of the coupons of paragraph 19 (1), and refund of the travel fee may be impossible in the case of not submitting those coupons.
- When the amount of money to be refunded in this section (1) arises to the customer who concluded a communication contract, we will refund according to the card membership agreement of the partner company. In this case, we, in the case of a refund by cancellation before the start of travel, within 7 days from the day following the cancellation, in case of a refund by reduction or cancellation after the start of the trip, a trip recorded on the contract document We will notify you of the amount to be refunded within 30 days from the day following the end date and we will set the date on which the notice is given to the customer as the card usage date.

19. Tour operator etc.

- With the exception of the courses listed as tour operator accompanying tour operators, tour operator will not accompany them. Since we will give you the coupons necessary for receiving the travel service, you will be required to take the procedure for receiving the travel service yourself. In addition, our company's contact information on the site will be clearly stated on the "Information on Travel" or contract document. In addition, if you cannot receive travel services due to force majeure etc., you will be required to arrange for alternative services and procedures for that part yourself.
- Tour operators accompany the tour operator accompanying tour operator, and in principle, perform necessary work to carry out the process stipulated in the contract document safely and smoothly. The time zone of the tour operator's work shall be from 8 o'clock to 20 o'clock in principle.
- When you act in a group, you must obey our instructions, such as a tour operator or a local staff member, to ensure the safe and smooth traveling.

20. Implementation of protective measures

- We may take necessary measures if we find that customers during travel are in a condition requiring protection due to illness, injury or the like. In this case, if this is not due to reasons attributable to the Company, the expenses required for such measures shall be borne by the customer, and the customer shall pay the expenses in the manner specified by the Company by the date specified by the Company You have to pay.)

21. Our responsibility

- In carrying out the contract, when the Company or an agent who has made arrangements damages the customer intentionally or by negligence, only when there is a notice to the Company within two years from the day following the occurrence of damage, I will indemnify. Provided, however, that baggage damage shall be limited to ¥ 150,000 per customer only when there is a notice to the Company within 14 days from the day following the occurrence of damage (unless there is intentional or gross negligence on our company, I will compensate you as).
- In the event that the customer suffered damage due to discontinuation of provision of travel services such as natural disasters, warfare, riots, transportation, accommodation agencies, orders of public offices or other reasons that the Company or the agent cannot be involved, except in the case of this paragraph (1), we are not responsible for compensating for the damage.

22. Special compensation

- Whether or not the responsibility of the Company under the preceding paragraph occurs or not, when the customer suffers a physical disorder due to accident and sudden outbreak accident during the participation of the recruitment planning travel, we will pay compensation for death, incoming obstacle compensation, hospitalization complaint and out visit to visitor or its legal heir. However, we do not compensate cash, credit cards, valuables, filmed films, and other items specified in Article 18, Paragraph 2 of the Company's Terms and Conditions special compensation provision.
- When the Company assumes liability under the provisions of paragraph (1) of the preceding paragraph regarding the damage in this paragraph (1), in accordance with the provisions of this paragraph (1) to be paid by the Company within the limit of the amount of compensation for damages to be paid based on its responsibility Compensation money will be considered as such damages.
- For the day on which the provision that the provision of travel services by means of

the Company is not made at all in the contract document clearly stated that compensation will not be paid for the damage incurred by the customer on that day, we are not considering type planning travel participation.

- Our recruitment planning for target customers who are participating in the trip, we will deal with recruitment planning trips that we will undertake by separately paying travel fee as part of the main contract.

23. Itinerary guarantee

- We have made significant changes to the contents of the contracts listed in the left column of the table (A) (despite the provision of services, despite the shortage of seats, transportation and accommodation agencies etc. rooms and other facilities) In the event that a change in the next <1> <2> other than that due to) occurs, the change compensation amount of the amount obtained by multiplying the travel charge by the rate stated in the right column of the same table starts from the day following the end date of the trip, we will pay within 30 days (we may offer goods or services of equal value or more with customer's consent). However, changes in the date and order and order of receiving travel services are excluded.
- Discontinuation of provision of travel services such as natural disasters, warfare, riots, orders of government offices, transportation and accommodation agencies, provision of transportation services not based on the original transportation plan, necessary for securing the lives of the traveling participants or the safety of the body Change as a measure.
- Changes relating to the part whose contract was canceled pursuant to the provisions of paragraphs 13 to 17.
- The amount of change compensation payable by the Company under one contract is limited to the amount obtained by multiplying the travel price by 15%. In addition, we will not pay compensation for compensation when the amount of change compensation payable to 1 customer is less than 1,000 yen.
- In the event that we are liable for damages based on the provisions of paragraph 21 concerning such change after payment of compensation for compensation under the provisions of this paragraph, the Company shall pay the amount of change compensation already paid We will pay damages for the amount less deducted.

Table (A)	Rate per item (%)	
	Before the trip	During the trip
Changes that require payment of change compensation		
<1> Changing the travel start date or travel end date stated on the contract document	1.5	3.0
<2> Admission sightseeing spots or tourist facilities (including restaurants) stated in the contract document Change of other travel destinations	1.0	2.0
<3> Changes to the class of the transportation agency as stated on the contract document or to the one with lower fee of the facility (in the case that the total grade of the post-change grade and the equipment fee is lower than that of the grade and facility described in the contract document Limited to)	1.0	2.0
<4> Change of type of shipping agency or company name stated on contract document	1.0	2.0
<5> Change to different flights at the airport (departure airport) that is the travel start point (within Japan) or the airport that is the travel end point (return airport) that is stated on the contract document	1.0	2.0
<6> Changing the type or name of the accommodation agency stated on the contract document	1.0	2.0
<7> Changing the type of rooms, facilities, landscape, and other room conditions of accommodation agencies written on the contract document	1.0	2.0
<8> Among the changes listed in each of the preceding items, the change in matters described in the tour · title of the contract document	2.5	5.0

Note 1: “Before the start of travel” refers to a case where the customer is notified by the day before the start of the travel regarding the change, and “after the start of traveling” means the change after the start of travel It is called.

Note 2: In the event that “Information on Directions” (Confirmed Documents) is issued, this table will be applied after replacing “Contract Document” with “Procedure Guide”. In this case, when there is a change between the contents of the description in the contract document and the contents of the “information on the journey guide” or between the contents of the description of the “journey guide” and the contents of the travel service provided actually, We will deal with each change as one case.

Note 3: If the transportation organization pertaining to the changes listed in <3> or <4> involves the use of accommodation facilities, we treat it as one case per night.

Note 4: The change of the company name of the transport organization listed in <4> is not applicable when changing to higher grade or equipment.

Note 5: Even if two or more of the changes listed in <4>, <6> or <7> occurred within a single

boat or overnight, we treat it as a single boarding ship or per night.

Note 6: With respect to the changes listed in <8>, do not apply the rate from <1> to <7>, and it depends on <8>.

24. Responsibility of customer

- If customer occur any damage to us even it is by mistake, we will claim damages to customer.
- Customer should be well informed all information which provided from us.
- If customer recognize any difference service from contract after tour is started, must inform travel agent or us immediately.

25. Travel Insurance

- In case of injury or decease costs might be very high. We strongly suggest to have a travel insurance before you joining the tour.

26. Coverage of Responsibility

- Regarding to List No. 22 (Special compensation) we will take all response for all optional tour operated by us. All optional tour operated by us are informed on our sales tool such as pamphlet.
- Any other optional tour which is operated our contracted company, contracted company has a response for all compensation, but only we have responsibility for List No. 22 (Special compensation)
- If we only inform to customer as information to do any sports on our pamphlet, we don't have any responsibility except case by List No.22

27. Reference date of this contract and sale price

- All this contract based on the date of 13 Feb 2008.

28. Basic Privacy Policy

- We recognize that the protection of personal information of our customers and all who are concerned with our company is our social responsibility. We are committed to carrying out the following policies in the protection of personal information.
- 1. We assign personnel to manage personal information (“Personal Information Protection Manager”) at each branch and stipulate the personal information protection measures to be taken (“Management System”) and appropriately manage them.

- 2. In the case of requesting personal information, we will identify the purpose of use thereof and obtain such information only to the extent necessary for conducting business and through a lawful and reasonable manner and will use and/or provide such information only within the limits of the stated purposes.
- 3. We will implement safety rules to manage risks concerning all the personal information handled in our company, such as being accessed in an unauthorized manner, being leaked, lost, or maliciously damaged or destroyed, and will take organizational, personnel, physical and technological measures to prevent risks and corrective measures if a problem occurs.
- 4. In the case of outsourcing some of our operations to other companies handling personal information, we will request and supervise such contractors to handle the relevant personal information in the same proper manner as handled in our company.
- 5. We will observe laws and ordinances on protection of personal information, governmental guidelines and other social norms, and will endeavor to continually improve the Management System through regular review.
- 6. In the case where any customer requests our company to disclose and/or correct personal information that has been kept by our company and which belongs to such customer, we will respond appropriately in accordance with laws and ordinances on protection of personal information, and other social norms. We will respond in good faith to any and all complaints or consultation requests regarding personal information that has been kept by our company.