

### **<Information about the venue of teamLab Planets TOKYO DMM>**

- Kindly be barefoot inside the facility.
- Even adults may get wet up to their knees in some areas. Therefore, we recommend that small children bring extra clothes in which they are okay with getting wet.
- If a customer, especially a small child, gets their clothes wet, our staff will assist them in changing into new clothes. Please note that we cannot guide you to the subsequent work if your clothes are still wet for safety reasons. If you don't have a change of clothes, we can lend you a towel. Please dry your wet clothes before proceeding to the next work.

\*Please be aware that this is not a swimming area.

- There are places in the facility where the floor is mirrored. If you wear a skirt or wide-hemmed pants, your underwear may be reflected.

- We offer free shorts in different sizes (XS to 6L). Please ask our staff if you would like one.

Remember to return the shorts when you leave.

- The venue has places with light solid stimulation and dark areas.

- If you visit with children, please do not leave them unattended as it can be dangerous.

A detour route is available for those who wish to skip some areas, such as those with physical disabilities or those traveling with small children. Please contact the nearest staff member if you need to use this route.

- Customers with babies can enter the venue wearing a baby carrier.

- There are diaper tables in the facility's restrooms. If you need to breastfeed or take a break, you may use the first aid room in the building. Please ask any nearby staff member for assistance.

- During peak hours, our staff may request long-time users to give way to other customers.

### **<About hand luggage at teamLab Planets TOKYO DMM>**

- For your utmost convenience, we provide free lockers. Upon entering, you'll find a designated locker area where you can securely store your baggage. We offer two locker sizes, detailed below:

Width: 25cm, Depth: 40cm, Height: 50cm

Width: 25cm, Depth: 40cm, Height: 75cm

- Please be advised that we do not have a cloakroom and cannot store baggage larger than the sizes mentioned above.

- If your suitcase is larger than the specified sizes, we will keep it in the stroller storage area with a wire lock.

### **About "Moss Garden of Resonating Microcosms - Solidified Light Color, Sunrise and Sunset"**

- In the event of light rain, the artwork will remain open to the public. In the event of typhoon-level winds or heavy rain, the artwork show will be suspended.

### **<Others - teamLab Planets TOKYO DMM >**

- The venue cannot be held responsible for any injuries, losses, damages, or other issues that may occur while using the facilities.

- We kindly remind you that the venue is not liable for any loss or theft of your valuables. We encourage you to take necessary precautions to ensure their safety.

- Please be advised that filming or interviews may occur without prior notice. If you do not wish to be included in any photos or recordings, please inform the staff.

- Viewing certain works may not be possible due to unforeseen circumstances. We appreciate your understanding.