KINTETSU RAIL PASS

User Manual

P2 Introduction

P3 Usage Instructions

P3 Display Digital Tickets

P4 Language Preference

P5 Activate Tickets

P8 Using Kintetsu Trains

P10 Using Iga Railways, Buses,

and Facilities

P11 One-Time Password

P12 Q&A











KRP

Introduction

OIt is recommended for one reservation per device.

However, if you don't have multiple devices, you can use a single device to purchase multiple tickets in the same reservation.

- OA maximum of 4 tickets can be purchased per reservation.
- OWhen using the ticket, turn off the auto-rotate feature on your screen.
- ODisable your browser's auto-translation feature.
- OTurn off dark mode.
- OScreenshots of QR code cannot be used for entry or exit.
- OIf you encounter issues, check whether your device meets the "Recommended environment for using digital tickets"

【Recommended environment for using digital tickets】 iOS 15 or later/Safari (latest version), Android 10.0 or later/Chrome (latest version)

*Certain devices or setups may not support ticket usage even in the recommended viewing environment.



Usage Instructions KRP



:Display Digital Tickets

OView the digital tickets from the URL on the voucher.







:Language Preference

OSwitching to your preferred language







: Active tickets

ODisplaying your tickets







: Active tickets

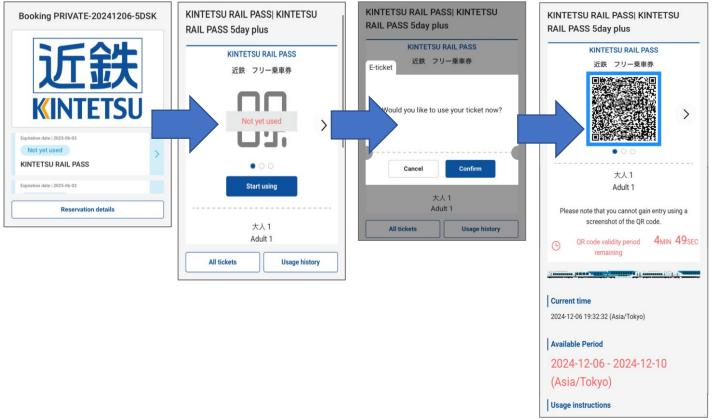
OTap the mini ticket you wish to use and t tap "Activate Tickets".

Please only tap "Activate Tickets" right before using.

Once you activate one mini ticket, all mini tickets will be activated automatically.

After activation, cancellations and refunds are not possible.

eg. Kintetsu Train mini tickets

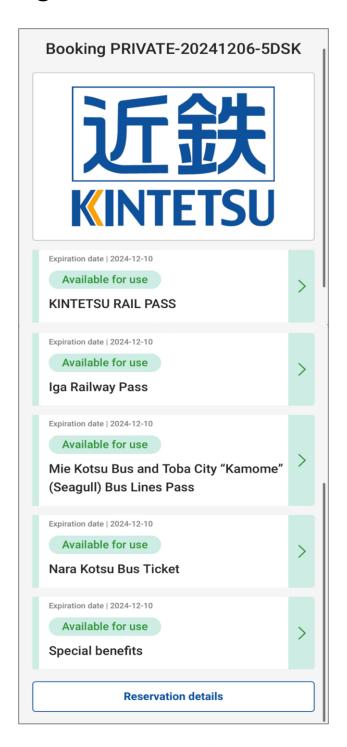






: Active tickets

OAfter activation, the ticket list will turn green.







: Using Kintetsu Trains

- OTap "KINTETSU RAIL PASS" mini ticket to display the QR code.
- OPlease hold the QR code over the QR code reader at the ticket gate to enter and exit the train.
- *QR codes refresh every 5 minutes.

 Please ensure you have an active internet connection.



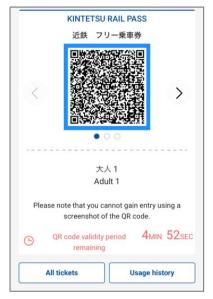


: Using Kintetsu Trains

OFor multiple tickets in one reservation:

·Swipe to view QR codes for each ticket.

Eg. For 2 adults and 1 child (3 tickets total)







•The device holder scans the QR codes sequentially at the ticket gate, allowing the accompanying persons to pass through first.

Scan the QR code on the reader.

Accompanying person No.1 passes through the gate.

Scan the second QR code on the reader.

Accompanying person No.2 passes through the gate.

 \sim Repeat the process until everyone has passed through the gate. \sim

Scan the last QR code on the reader.

The device holder passes through the gate.





:Using Iga Railways, Buses, and Facilities

- OTap the desired mini ticket to display the image.
- OShow the image to a staff when boarding Iga Railways, buses, or using facility benefits.

Iga Railway Toba

Mie Kotsu Bus /

Nara Kotsu

lway Toba City Kamome Bus

Bus

Facilities









大人 ×2 小児 ×1

*Images displayed are subject to change without notice.

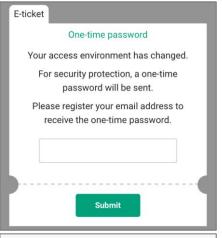
- OFor multiple tickets in one reservation, the number of people will be shown under the image.
 - *Please ensure that your device is connected to the internet, as we will check whether the display is a live screen or a screenshot.

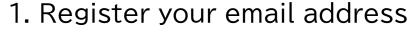




One-Time Password(OTP)

- One-time password is required in case you are accessing the ticket display screen from a different device or environment. Please follow the instructions appeared on the screen.
 - 1 Checked tickets on a PC but switched to a smartphone for usage.
 - ·2 Changed a smartphone to display tickets.
 - ·3 Changed a browser to display tickets.





*Regustered entries cannot be corrected. Please be careful

*Email address cannot be changed after the registration.

One time password for Kintetsu Railway Co.,Ltd. powered by LINKTIVITY	
no-reply@linktivity.co.jp 宛先 あなた	19:20
Please input the one time password 4317 5 minutes.	775 within
* This mail cannot be replied.	
# 431775	

- 2. Check for an email
 - *If you cannot find the email, please check your spam or junk folder.
- One-time password

 Please enter the one-time password provided in the email.

 Resend(60 SEC)

 Confirm

3. Enter the one-time password received via email





Q&A

- Q1. There is an error when I enter/exit Kintetsu trains.
- A1. Please refresh your browser displaying the ticket.

If the issue persists, show the screen to a Kintetsu staff member.



